



Phone: (877) 920-2090

Fax: (877) 920-0466

Dear Nursing Partner:

In an effort to improve communication and provide better service to all infusion stakeholders, HomeCareRX has created **The Nursing Line** for reports.

As of 04/01/2016 any Agency providing services for HomeCareRX will be required to have their nurse rendering care provide verbal report (on the Nursing Line) within 24 hours of the service.

Nursing Line Details

Call --> 1-877-822-9240

Option 1 for Nursing Coordinator

Option 2 to speak with the Nursing Coordinator

The verbal report (OPTION 1) should contain the following:

- a) Patient Name
- b) Patient Date of Birth
- c) Infusion Date
- d) Length of Infusion
- e) Next Scheduled Visit
- f) Brief Summary of Infusion noting any issues, adverse reactions, or improvement of symptoms

Note: If a scheduled date has been cancelled or rescheduled, please provide:

- a) Patient Name
- b) Patient Date of Birth
- c) Date Infusion was Scheduled
- d) Reason for cancellation or reschedule
- e) Rescheduled date(s) if applicable

Advantages of the line are:

- 1. Report can be given 24/7 from anywhere toll free
- 2. Information requires no typing, connectivity or special equipment
- 3. Patients will also benefit as the information will be up to date should the patient, or their Physician inquire

At present most of our contacted Nursing Agencies already either E-Mail or Call in to relay the above information after each infusion date. If you have any questions regarding this requirement, please contact Nikki Getz at the number above and select OPTION 2.

Thanks for your continued support and expertise in delivering Home Infusion therapy.

Nicole Getz
Nursing Coordinator
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